



TREND MARKETS

Complete User Guide

How the platform works - step by step

[Demo & Real](#)

[M-Pesa](#)

[Chart & Candles](#)

[Auto & AI Scanner](#)

[KYC & 2FA](#)

[Refer & Earn](#)

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Everything you will meet on Trend Markets, in the order you will meet it.

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Before you start

This guide walks through every screen of Trend Markets: registering, verifying your e-mail, signing in with 2-factor authentication, switching between Demo and Real, reading the chart, placing your first trade, depositing with M-Pesa, withdrawing, verifying your identity, earning referral commission and getting help from Support. Screens may look slightly different on your phone as we keep improving the platform.

The golden rules

1. Practise on Demo first. 2. Only trade money you can afford to lose. 3. Set a Stop Loss before every automated session. 4. Never share your password, 2FA code or M-Pesa PIN - not even with someone claiming to be Trend Markets. 5. For help, use the Support chat.

1

What Is Trend Markets?

A short introduction before you dive in.

Trend Markets is an online trading platform where you predict the short-term movement of live **volatility indices** - synthetic markets that move continuously, day and night, regardless of real-world market hours. You choose a market, set a stake and make a prediction. If you are right you receive the payout shown on screen; if you are wrong you lose your stake.

Four contract types

Rise / Fall, Even / Odd, Matches / Differ and Over / Under on one shared chart.

Demo and Real

Practise with virtual funds, then trade real money from the same dashboard.

Live chart

Line or candlestick view with zoom, pan and a live price line.

Auto trading + AI Scanner

Take Profit, Stop Loss and Multiplier controls, plus a market scanner.

M-Pesa and crypto

Deposit with M-Pesa or crypto and withdraw to M-Pesa.

Support chat

Talk to the Trend Markets team from inside the dashboard.

Trading involves risk

You can lose money as well as make it. Never trade with funds you cannot afford to lose. See section 21 for the full risk warning.

2

Creating & Verifying Your Account

From "Register" to your first login.

1

Open the Register page

Go to trendmarkets.us and tap **Start / Open Free Account**. Enter your **full name**, **e-mail address**, your **phone number** (use your M-Pesa number), a **password** and its confirmation. If a friend invited you, your **referral code** is filled in automatically from their link.

2

Accept the terms

Tick the boxes to confirm that you accept the **Terms & Conditions** and **Privacy Policy**, that you are **18 or older** and that trading is legal where you live, and that you understand the risk of loss. Tap **Create Account**.

3

Check your e-mail

We send a **6-digit verification code** from transaction@trendmarkets.us. Open the e-mail from Trend Markets and copy the code. Each code is valid for 15 minutes.

4

Enter the code

Type the 6 digits on the verification page. You can request a new code after the on-screen countdown ends.

5

Sign in

Once your e-mail is verified, sign in with your e-mail and password. You will also receive a welcome e-mail.



Didn't get the code?

Check your spam / promotions folder and make sure you typed your e-mail correctly. Add transaction@trendmarkets.us to your contacts so our messages are not filtered. Still nothing? Use the Support chat once you are signed in, or register again with the correct address.

3

Signing In, Password Reset & 2FA

Getting in safely.

Step	What happens
Sign in	Enter your e-mail and password on the Login page. Tick Remember me on your own device only.
2-factor code	If you turned on 2FA, you are asked for the 6-digit code from your authenticator app before you enter the dashboard.
Login alert	You receive an e-mail alert about new logins so you can spot anyone else using your account.
Forgot password?	Tap Forgot password? , enter your e-mail and we send a secure reset link (valid for about one hour). Open it and choose a new password. You get an e-mail when the password changes.
Account suspended?	You will see the reason on the Login page together with a Request a review link. See section 18.

Never share your codes

Trend Markets staff will **never** ask for your password, your 2FA code, your verification code or your M-Pesa PIN.

4

Demo vs. Real Account

Two balances, one dashboard - switch any time.

DEMO ACCOUNT	REAL ACCOUNT
Virtual balance of \$10,000 for practice	Funded by your own deposits (and credited referral commission)
No real money is won or lost	Wins and losses change your real balance
Perfect for learning the markets and testing Auto trading	Withdrawals are only possible from this balance
Refill Demo resets it to \$10,000 (it also refills automatically at \$0)	Needs a deposit before you can trade
Demo winnings can never be withdrawn	Verified accounts enjoy higher limits and faster payouts

The switch sits in the **balance chip at the top of the dashboard** (it shows your balance and a REAL / DEMO tag). Tap it, then choose **Real Trading**, **Demo Account** or **Refill Demo**. A tag on the chart (REAL / DEMO) always tells you which account you are trading. The chart, markets and tools work identically on both - only the money is different.

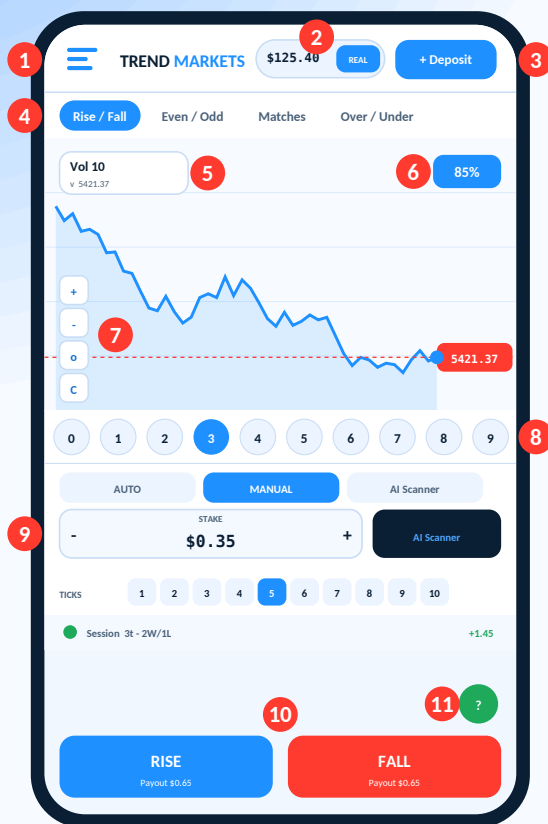
Demo is practice, not a promise

Demo results do not predict Real results. Real money, emotions and execution are different - start small on Real.

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The Dashboard, Explained

A tour of every part of the main screen.



- 1 Menu** - Opens the side menu: Deposit, Withdraw, Trade History, Promotions, My Account, Verify Identity, Two-Factor Auth, Refer & Earn, Notifications, Dark Mode, Logout.
- 2 Balance & account switch** - Shows your balance and a REAL / DEMO tag. Tap it to switch between your Real and Demo account.
- 3 Deposit** - Fund your Real account (M-Pesa or crypto).
- 4 Market tabs** - Rise / Fall, Even / Odd, Matches / Differ, Over / Under.
- 5 Volatility index** - Tap the name to choose another index. The live price sits underneath.
- 6 Payout %** - What a winning trade returns on your stake (e.g. 85%).
- 7 Chart tools** - Zoom in, zoom out, reset, and switch Line / Candles.
- 8 Digit row** - Last-digit statistics 0-9, used by the digit markets.
- 9 Trade panel** - Stake, mode tabs (Auto / Manual / AI Scanner), Take Profit, Stop Loss, Multiplier and ticks.
- 10 Rise / Fall buttons** - Place your trade. They show the payout for your stake.
- 11 Support chat** - Round chat button - talk to Trend Markets support.

Where is everything else?

Open the **menu** (1) for Deposit, Withdraw, Trade History, Promotions, My Account, Verify Identity, Two-Factor Auth, Refer & Earn, Notifications, Dark Mode and Logout. The **speaker** icon mutes trade sounds and the **bell** turns on push notifications. Announcements from the team appear in a banner under the top bar - close it with the X.

6

Understanding the Chart

Two ways to view the same price data.

LINE MODE



CANDLE MODE



Line mode

A single sharp line follows the price tick by tick. Easy to read and the best view for Rise / Fall.

Candle mode

Each candle summarises a short time window. Blue candles closed higher than they opened, red candles closed lower; the thin wick shows the high and low.

Control	What it does
+ / - buttons	Zoom the chart in or out. You can also pinch with two fingers, or scroll your mouse wheel on a computer.
Reset button	Returns the chart to the default zoom and jumps back to the live price.
Line / Candles button	Switches between line and candlestick view. A short message confirms the mode.
Drag left / right	Scroll through the recent history. Release near the right edge to follow the live price again.
Dashed price line	Marks the current price; the number on the right edge is the live quote and updates continuously.
RUNNING badge & bar	Appears while a trade is open; the bar shows how far the trade is from settlement.

7

The Markets You Can Trade

Four prediction styles, one shared chart.

Rise / Fall

Predict whether the price will be **higher or lower** than the entry price after your chosen number of ticks. The simplest market to start with.

Even / Odd

Predict whether the **last digit** of the price at settlement is even (0, 2, 4, 6, 8) or odd (1, 3, 5, 7, 9).

Matches / Differ

Pick a digit 0-9. **Matches** wins if the last digit equals your pick; **Differ** wins if it does not.

Over / Under

Tap a digit to set the **barrier**. Predict whether the last digit will be over or under it. Digits above the barrier show green, below it red.

What are volatility indices?

Tap the index name above the chart to choose from **Volatility 10, 15, 25, 30, 50, 75, 90 and 100**, plus their **1-second (1s)** versions. They are synthetic price feeds with a fixed level of volatility - not tied to any company or currency, running 24/7 and unaffected by news. The number in the name is a rough guide to how sharply the price swings: higher numbers move faster and by more, so risk is higher.

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Placing a Trade, Step by Step

A first trade, using Rise / Fall as the example.



1

Pick a market

Tap a tab above the chart: Rise / Fall, Even / Odd, Matches / Differ or Over / Under.

2

Pick a volatility index

Tap the index name on the chart (for example **Vol 10**) and choose another one from the list.

3

Set your stake

Tap the **STAKE** amount to open the number pad, type your amount and press **CONFIRM** - or use the - / + buttons. The minimum stake is shown in the stake box (currently \$0.35).

4

Choose the ticks

In the **Ticks** row pick how many ticks the trade runs for (1 to 10). More ticks means a longer trade.

5

Make your prediction

For Rise / Fall tap **RISE** (blue) or **FALL** (red). For Even / Odd tap Even or Odd. For digit markets, tap a digit first, then Match / Differ or Over / Under.

6

Wait for the result

The **RUNNING** badge shows while the trade is open. When the ticks finish, a pop-up shows **PROFIT** or **LOSS**, your balance updates instantly and the trade is saved in your Trade History.

Payout percentage

The percentage on the chart (for example **85%**) is the profit a winning trade returns on your stake. A \$10 stake at 85% pays \$18.50 in total on a win: your \$10 back plus \$8.50 profit. On a loss you lose the \$10 stake. All trades are final once placed.

9

Take Profit, Stop Loss & Multiplier

Session-level controls that manage your risk automatically.

Switch the trade panel to the **AUTO** tab and a row of three controls appears: **TAKE PROFIT**, **STOP LOSS** and **MULTIPLIER**. Tap any of them to open the number pad, type a value and press CONFIRM.

Control	Meaning
Take Profit	The total profit - across all trades in the current session - at which trading stops and a "Target hit" message appears.
Stop Loss	The total loss at which trading stops automatically and a "Stop Loss hit" message appears, protecting you from further losses.
Multiplier	After a loss the next stake is multiplied by this number to try to recover the loss on a win. 1 means no multiplication. Higher values recover faster but can cause much larger losses.

The **session bar** under the trade panel shows your running count (trades, wins / losses) and the session profit or loss against your targets.

Always set a Stop Loss

Take Profit and Stop Loss track the total of the **current session** only. A new session (or switching between Demo and Real) starts from zero. They reduce, but do not remove, the risk of loss.

10

Auto Trading & the AI Scanner

Let the platform repeat trades - or suggest one.

MANUAL

You choose and confirm every trade yourself. Best while you are learning.

AUTO

Choose your market once; the platform repeats the trade automatically until your Take Profit or Stop Loss is reached, or you stop it.

AI SCANNER

Analyses recent digit and price patterns across the markets and shows the **Best Market**, its volatility and a **Confidence** level.

Deep Scan

Runs a longer analysis from the scanner window before you decide.

Using the AI Scanner: tap **AI Scanner** next to the stake box. Wait for the scan, read the market status, then choose **Load to Manual** (loads the suggested market so you can trade it yourself) or **Load & Trade with AI** (loads it and trades for you). The scanner supports Even / Odd, Matches / Differ and Over / Under.

No tool guarantees a win

Auto trading and the AI Scanner speed up your process - they do not predict the market. AI can make mistakes. You remain fully responsible for every trade placed on your account.

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Deposits

Funding your Real account.

1

Open Deposit

Tap the blue + **Deposit** button in the top bar, or open the menu and choose **Deposit**.

2

Choose a method

M-Pesa is the fastest. **Binance (USDT)** and **Bitcoin** show a wallet address. Card and Apple Pay are marked *coming soon*.

3

Enter your details

For M-Pesa: your phone number (any M-Pesa number - you can edit it) and the amount in **USD**. Use a quick amount button (\$5, \$10, \$20, \$50, \$100) or type your own; the minimum deposit is shown on screen (currently \$5). The screen shows the exchange rate to KES. Answer the short security question if one is shown.

4 Approve on your phone

Press **Pay with M-PESA**. You receive an **STK push** prompt on your phone - enter your M-Pesa PIN to approve. Never share the PIN with anyone.

5 Balance updates

Your Real balance updates automatically once the payment is confirmed, usually within moments, and you receive a confirmation e-mail. For crypto, copy the address, send only on the network shown, and use the Support chat with your transaction reference if the deposit does not appear.

Good to know

Trend Markets charges no deposit fee (your mobile-money operator or network might). Only deposit from a payment account that belongs to you. Trend Markets never lends money - you trade only with your own funds.

12 Withdrawals

Getting your winnings out.

1 Open Withdraw

Open the menu and choose **Withdraw** - or open the Deposit window and switch to the **Withdraw** tab.

2 Enter the amount

The amount is in USD. It must be at least the minimum (currently **\$5**), within the maximum shown, and no more than your **Real** balance. Demo money cannot be withdrawn.

3 Confirm your payout details

Choose **M-PESA** or **Airtel Money** and check the phone number **very carefully** - money sent to a wrong number cannot normally be recovered.

4 Wait for processing

Your balance is reduced straight away and the payout is sent to your phone. You get an e-mail when it completes. If it fails or is declined, the **full amount is returned** to your Real balance together with the reason.

Verified accounts withdraw faster

Complete identity verification (section 13) for higher limits and quicker processing. Some withdrawals are reviewed manually, and we may ask for verification before paying out.

13 Identity Verification (KYC)

One-time verification from Menu > Verify Identity.

- Enter your **full legal name** exactly as on your document and your **date of birth**.
- Choose the **document type**: National ID, Passport or Driving Licence, and add the document number if you wish.
- Upload a clear photo of the **front** of the document (required) and the **back** if it carries information.
- Upload a **selfie** holding the same document, with your face and the document details both clearly visible.
- Submit. You see **Pending Review**, and receive an e-mail when your documents are approved (**Verified**) or need to be sent again (**Failed**).



Status	Meaning
Not Verified	You have not submitted documents yet.
Pending Review	Our team is checking your documents.
Verified	Approved - higher limits, faster payouts and all payment options.
Failed	Something was unclear or wrong - read the reason and submit again.
Disqualified	The documents cannot be accepted. Contact Support.

Your documents are private

They are used only to verify your identity and meet security and anti-money-laundering duties. See the Privacy Policy. Never send documents to anyone who contacts you outside the platform.

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Refer & Earn

Turn your network into earnings.

Open **Menu > Refer & Earn**. You will see your personal **referral code** and **link** - copy and share them. When a friend registers with your link and makes their **first deposit**, you earn **10% of that deposit**, credited to your account (the current rate is shown on the page).

Your dashboard

Total referrals, total commission earned, paid and pending commission, and the commission rate.

Your referrals

A list of who joined with your link and the date of their first deposit.

Play fair

Self-referrals, fake or duplicate accounts and other abuse are prohibited. Commission is reversed and accounts may be closed. Terms apply.

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Promotions & Announcements

Offers and news from the team.

Open **Menu > Promotions** to read offers, news, alerts and updates published by Trend Markets. Important announcements also appear in a banner at the top of the dashboard. Promotions may be sent to you by e-mail from marketing@trendmarkets.us or as a push notification. Every offer has its own conditions - read them before you take part. To stop promotional e-mails, ask in the Support chat.

16 Notifications & Push Alerts

Stay informed about your account.

Channel	What you receive
Notifications page	Menu > Notifications lists alerts and messages about deposits, withdrawals, verification and more. A red dot on the bell shows unread items.
Push notifications	Tap the bell in the dashboard top bar and allow notifications in your browser. Turn them off any time in your browser or phone settings.
Service e-mails	From transaction@trendmarkets.us: codes, welcome, deposit and withdrawal updates, verification results and security alerts. These cannot be switched off.
Promotional e-mails	From marketing@trendmarkets.us: offers and news. Ask Support to unsubscribe.

17 Support Chat

The fastest way to reach us.

Tap the round **chat button** above the Rise / Fall buttons on the dashboard to open the Support chat. Write your question, then keep playing - you are notified when the team replies. The chat is the official way to ask about your account, deposits, withdrawals, verification, promotions and account reviews.

- Describe the problem, the amount and the time. For deposits include the M-Pesa message or crypto transaction reference.
- Never put your password, 2FA code or M-Pesa PIN in the chat - support will never ask for them.
- Be patient: some requests (a withdrawal or a verification) need a manual review.

18 Account & Security

Keep your account and your money safe.

Feature	How to use it
Profile	Menu > My Account: check and update your details and profile picture.
Password	Menu > My Account > Password: change it any time. Use a long, unique password. You get an e-mail whenever it changes.
Two-Factor Authentication	Menu > Two-Factor Auth: scan the QR code (or type the secret key) with an authenticator app such as Google Authenticator or Authy, then enter the 6-digit code to confirm. Keep the secret key somewhere safe. From then on sign-in needs your password and a code.
Login alerts	E-mail alerts for new logins to your account.
Log out	Always log out on shared or public devices (Menu > Logout).

If your account is suspended. The reason is shown when you try to sign in. Use the **Request a review** link on the Login page, explain what happened, and our team answers by e-mail. While a review is open, trading, deposits and withdrawals may be paused. Read the Terms & Conditions for what can lead to suspension.

Spot the scams

Only sign in at **trendmarkets.us**. Be careful of fake websites, e-mails or chats that ask for your password, codes or PIN, or promise guaranteed profit.

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Trade History

Every trade, Demo and Real.

Open **Menu > Trade History**. Switch between **Real Trades** and **Demo Trades**. The top tiles show **Total Trades**, **Win Rate**, **Net P&L** and your **Best Trade**. Filter the list by **All**, **Wins**, **Losses** or **Running** and tap **Load More** to go further back. Use the refresh button to update the list.

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Install the App & Dark Mode

Trend Markets on your home screen.

- **Android (Chrome):** open trendmarkets.us, tap the menu and choose **Install app / Add to Home screen**.
- **iPhone (Safari):** tap the Share icon, then **Add to Home Screen**.
- **Dark / light theme:** use **Dark Mode** in the menu (or the moon / sun button on public pages). Your choice is remembered.
- **Sound:** tap the speaker icon in the top bar to mute or unmute trade sounds.

21

Risk Warning & Responsible Trading

Please read this section carefully.

High risk

Trading binary options and volatility indices carries a high level of risk and may result in the loss of your entire stake and deposit. Past performance does not guarantee future results. Only trade with money you can afford to lose, and never borrow money to trade.

- Set a **Stop Loss** before every session and respect it.
- Do not chase losses by raising your stake or using a high Multiplier.
- Take regular breaks - trading should never feel like a compulsion.
- You must be **18 or older** (or the legal trading age where you live).
- Nothing on the platform is financial advice. Payouts are below 100%, so you must win more often than you lose to break even.

If trading is causing you financial or emotional harm, stop and seek independent support. Read the full Risk Warning at trendmarkets.us/pages/risk.html.

22

Frequently Asked Questions

Quick answers to common questions.

Can I trade on Demo and Real at the same time?

You trade on whichever account is selected in the balance chip. Switch any time; each keeps its own balance and history.

What happens if I lose connection mid-trade?

Trades already placed settle on our servers whatever your connection does. Reopen the app or refresh to see the result and balance.

Why did my Take Profit / Stop Loss not save?

Press the green **CONFIRM** button on the number pad after typing - not just the X. A short message confirms it was saved.

How long does a withdrawal take?

Verified accounts are usually processed quickly; others may wait for a manual review. You get an e-mail when it completes.

My M-Pesa deposit did not arrive.

Wait a minute and refresh. If it is still missing, send the M-Pesa confirmation message to Support chat.

I did not get my verification or reset code.

Check spam / promotions, wait for the countdown and request a new code. Codes expire after 15 minutes.

I lost my 2FA device.

Contact Support (use the Support chat if you are still signed in on another device) so the team can verify you and help reset 2FA. Keep the secret key from setup in a safe place to restore your authenticator on a new phone.

Can I have more than one account?

No. One account per person; duplicates may be closed.

Can I get a refund on a losing trade?

No. Trades are final once placed and losses are part of the risk. Deposits are returned only through a normal withdrawal.

Does Trend Markets lend money?

No. You trade only with your own funds - never borrow to trade.

Is my money safe?

Only deposit what you can afford to lose. Trading outcomes are not guaranteed; funds on the platform are trading balances, not a bank deposit.

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Contact & Policies

We are here to help.

Still need help?

Use the **Support chat** inside your Trend Markets dashboard, or the social-media links in the website footer. Official site: trendmarkets.us. System e-mails come from transaction@trendmarkets.us and marketing@trendmarkets.us - reply in the Support chat, not by e-mail.



Document	Where to read it
Terms & Conditions	trendmarkets.us/pages/terms.html - PDF: Trend_Markets_Terms.pdf
Privacy Policy	trendmarkets.us/pages/privacy.html - PDF: Trend_Markets_Privacy.pdf
Risk Warning	trendmarkets.us/pages/risk.html - PDF: Trend_Markets_Risk_Warning.pdf
This guide	trendmarkets.us/guide.php (download: guide.php?dl=1)

Trading involves substantial risk and is not suitable for everyone. This guide is for education only and is not financial advice. Features, limits and screens may change.